



RIXOS HOTELS QUALITY POLICY

At Rixos Hotels our guests are at the heart of everything we do. By delivering high-quality products and services, meeting the highest standards of food safety and providing a safe environment for our staff, we seek to win loyal guests who come back time and again.

Rixos Hotels is committed to

- taking environmental factors into account in every aspect of our operations, implementing measures to enhance our sustainability, raising public awareness and protecting bio-diversity;
- operating according to set objectives while continuously improving, providing regular training for our employees, acting in accordance with national laws and international standards, ensuring consultation with and the participation of our employees and employee representatives in the area of occupational safety, reducing occupational safety risks and making a positive contribution to our society.

As Chairman, I fully support this quality policy that will enable Rixos Hotels to become a leader in the global tourism business and I cordially invite all employees to understand, share, and implement this policy.

Fettah Tamince Chairman of the Board



LOCATION

Date of opening 2011

Category / Concept 5* - Ultra All Inclusive

Total Area 42,462 sqm

Address Sakıp Sabancı Bulvarı Konyaaltı / Antalya

Phone +90 (242) 249 49 49

E-Mail downtown@rixos.com

Website www.rixos.com/en/hotel-resort/rixos-downtown-antalya

Beach Location Aruna Beach – 300 m

Number of Buildings 1 Main Building (9 Floors)

Elevator



LOCATION

Distance from Antalya Airport

18 km

Distance from Antalya City Center

1 km

Transportation

Taxi, Transfer (Paid)

Internet

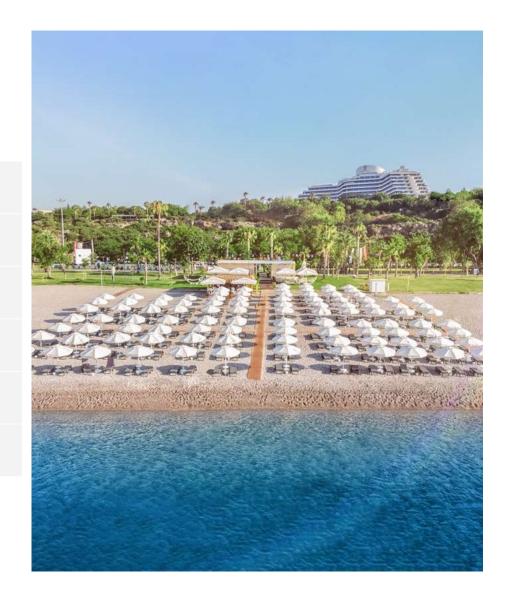
Free Wi-Fi

Telephone Number

+90 850 755 1 797

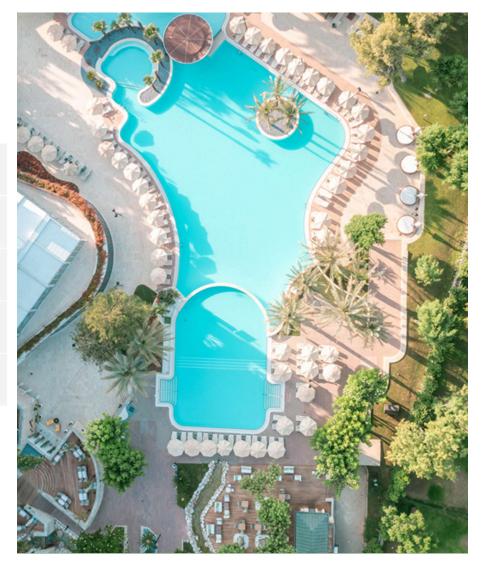
Open Air Parking

276 Cars



LOCATION

Aruna Beach – 0,3 km	The Land of Legends – 45 km
Konyaaltı Beach Park – 0,3 km	Antalya Stadium – 1 km
Glass Pyramide – 0,7 km	Hospital – 0,5 km
Old Town Marina – 3 km	Museum – 0,7 km
Atatürk Park – 0,6 km	Kaleiçi (Old Town) – 3 km





WELCOMING & FAREWELL

Welcoming and farewell service	Free valet and car parking service
Provision of appropriate arrangements for the needs and requests of our handicapped guests	Special check-in service and accompanying to the room for our VIP guests

Standard Room Land View	57
Standard Room Side Sea View	116
Handicap Room Sea View	4
Standard Room Panoramic Sea View	80
Comfort Room Land View	18
Comfort Room Sea View	40

Connection Room Sea View	19
Junior Suite Sea View	6
Family Terrace Suite (Land view, sea view)	6
Deluxe Terrace Suite Sea View	10
Deluxe Suite Sea View	2
King Suite Sea View	2

Rooms in Total: 360	Beds in Total: 720
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ROOM SERVICES WITHIN THE CONCEPT





Tea - coffee set	Wireless Internet	Room Service (Paid)
Bathrobe - Slipper	Honeymoon Set-up	Minibar (Daily Refill) (Free)

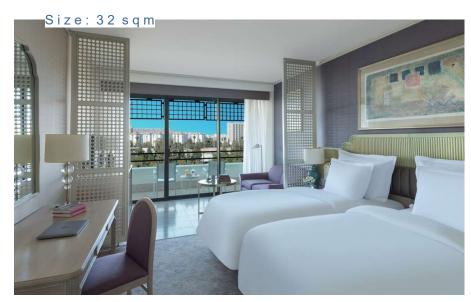
SERVICES PROVIDED WITH IN THE CONCEPT

	Paid	Free
Food & Beverage Ep Covered by the Ultra All Inclusive Concept		√
Meeting & Banquet	✓	
Fitness Center		✓
Doctor Service	✓	
Internet (Wi-Fi)		✓
Phone & Fax & Photocopy	✓	
Babysitting	✓	
Laundry & Dry Cleaning	✓	
Shopping	✓	
Car Wash	✓	
Airport Transfer	✓	
Bird Scooter	✓	

	Paid	Free
Photograph	✓	
Shop	✓	
Car park		✓
Flower Arrangements	✓	
Special Day Events	✓	
Concierge Services	✓	
Tennis Court Equipment & Lighting	✓	
Tennis Court (Until 17:00)		✓
Business Center		✓
Shower & Locker Cabinets		✓
Beach Towel & Sunbed		✓
A La Carte Restaurant		✓
Bike		✓

STANDARD ROOMS LAND VIEW

Features:





STANDARD ROOMS SEA VIEW

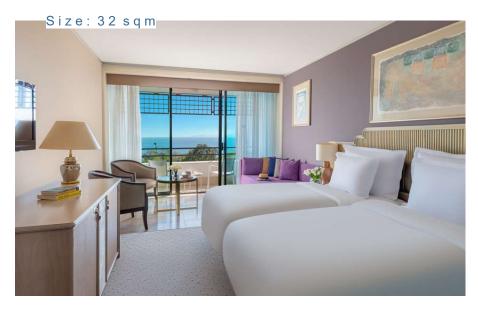
Features:





STANDARD ROOMS PANORAMIC SEA VIEW

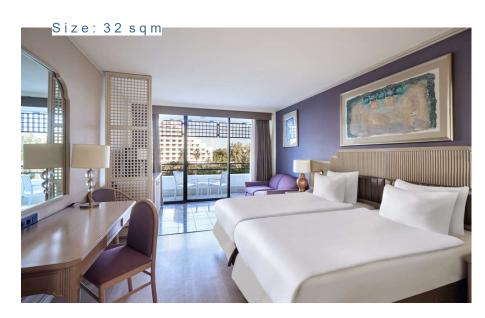
Features:





STANDARD ROOMS HANDICAPPED ROOM

Features:





STANDARD ROOMS COMFORT ROOM WITH LAND VIEW

Features:





STANDARD ROOMS COMFORT ROOM WITH SEA VIEW

Features:

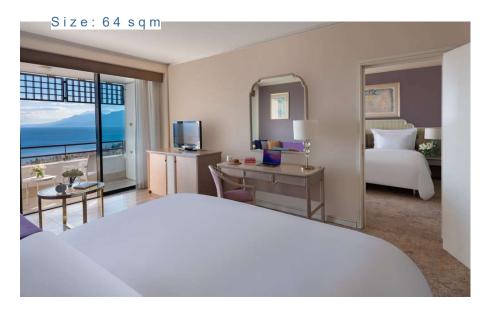




FAMILY ROOMS CONNECTION ROOM WITH SEA VIEW

Features:

2 bedrooms, twin beds and king size bed, sofa group (in the roomand balcony), 2 balconies, 2 showers, safe, Wi-Fi, LCD TV, hair dryerand minibar.





FAMILY ROOMS FAMILY TERRACE SUITE (3LAND VIEW, 3 SEA VIEW)

Features:

2 bedrooms, twin beds and king size bed, sofa group (in the roomand balcony), 2 balconies, terrace, 2 showers, safe, Wi-Fi, LCD TV,hair dryer and minibar.

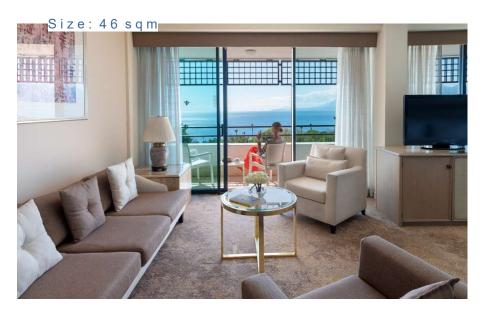




SUITES JUNIOR SUITE WITH SEA VIEW

Features:

Room with long balcony with sea view and seating group, king size bed, bathtub, safe, Wi-Fi, LCD TV, hair dryer and minibar.





SUITES DELUXE TERRACE SUITE WITH SEA VIEW

Features:

King size bed, large room with terrace, sofa group, balcony, shower,safe, Wi-Fi, LCD TV, hair dryer and minibar.

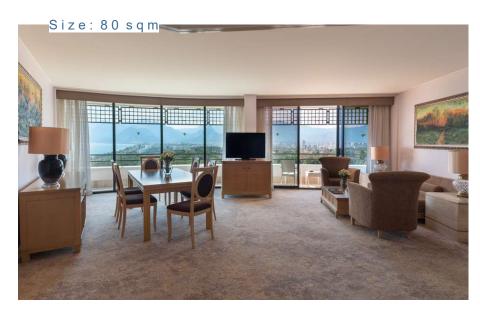




SUITES DELUXE SUITE WITH SEA VIEW

Features:

King size bed, sofa set, 1 bedroom, 1 living room, 2 bathrooms, safe, Wi-Fi, LCD TV, hair dryer, and minibar.





SUITES KING SUITE WITH SEA VIEW

Features:

King size bed, 2 bedrooms, 1 living room, balcony, 2 bathrooms (main bathroom with jacuzzi), sofa group (in the room and balcony), balcony, shower, safe, hair dryer, Wi-Fi, LCD TV, minibar.





ULTRA ALL INCLUSIVE-ALL EXCLUSIVE FOOD & BEVERAGE CONCEPT







Panoramic Main Restaurant (1)	A'la Carte Restaurants (3)	Lobby Lounge (24 hours) (Paid)
Bar (6) Lobby Lounge, Lobby Bar, Aruna Beach Bar, Chill & Pool Bar, Tropic Bar, Vitamin Bar, Turunç Bar)	Starbucks	Tropic A La Carte Snack (12:00-17:00)
Room service (Paid)	Diet meal options are available in the Main Restaurant	Aruna Beach Snack (08:00-20:00)
Juices, tea, coffee during the rich open buffet breakfast served in the main restaurant.	Patisserie (11:00-17:00)	Nespresso coffee machine in the suites and panoramic sea view rooms.
A La Carte restaurants are free for 4 days and more stays.	Reservation is required for a la carte restaurants one day before.	

ALL INCLUSIVE-ALL EXCLUSIVE BEVERAGE CONCEPT

Whiskey 12 y.o whiskey served	Scotch	Bourbon	lrish
Cognac & Brandy	VSOP	VS	
Vodka			
Tequila	Anejo	Gold	Silver
Rum	Dark	White	Gold
Liqueur			
Beer	Bottle	Draft	Gluten-free, non alcoholic
Wine	Red	White	Rose
Gin			
Vermouth	Bianco	Rosso	Extra dry
Champagne	Rose	White	

ALL SERVED DRINKS ARE ORIGINAL AND WORLD BRANDS









RESTAURANTS

Restaurant	Type of Meal-Service	Description	Opening / Closing	Paid	Free	Capacity
		Breakfast	06:30 – 10:30		✓	
Panoramic Restaurant Main Restaurant	Open Buffet	Lunch	12:30 – 14:30		✓	350
		Dinner	18:45 – 21:30		✓	
Lobby Lounge	International	A La Carte	24 hour	✓		40
Terrace Meat A La Carte	Meat	A La Carte	19:00 - 22:00		✓	25
Turunç Mediterranean Dining Venue	Mediterranean cuisine, vegan, vegetarian options Adult only.	A La Carte	19:00 - 22:00		✓	35
Sense A La Carte	Seafood	A La Carte	19:00 - 22:00		✓	25
Patisserie			11:00 - 17:00		✓	20
Tropic A La Carte Snack	Snack	A La Carte	12:00 - 17:00		✓	50

BARS & LOUNGES





Bars	Service	Opening/Closing	Paid	Free
Chill & Pool Bar	Local & import alcoholic-non-alcoholic beverages within the concept	09:00 - 00:00		✓
Lobby Lounge	Local & import alcoholic-non-alcoholic beverages within the concept	24 hour		✓
Lobby Bar	Local & import alcoholic-non-alcoholic beverages within the concept	09:00 - 00:00		✓
Vitamin Bar	Fresh fruit juice and detox drinkswithin the concept	08:00 - 20:00		✓
Tropic Bar	Local & import alcoholic-non-alcoholic beverages and signature cocktails within the concept	10:00 - 00:00		✓
Aruna Beach	Local & import alcoholic-non-alcoholic beverages within the concept	08:00 - 20:00		✓
Turunç Bar	Local & import alcoholic-non-alcoholic beverages and signature cocktails within the concept	19:00 - 00:00		✓

ANJANA WELLNESS & SPA







	UNPAID		
Fitness center (07:00 – 22:00)	Traditional Turkish bath	Traditional Turkish bath for ladies	
Steam room - sauna	Relax lounge	Vitamin bar	
	CHARGEABLE		
Massage services	Optional personal or gr	oup exercises in the fitness center	
Skin and body care Medworld Clinical services			

MEDWORLD HEALTH & REHABILITATION CENTER

Health packages exclusively prepared for our guests









MEDWORLD HEALTH & REHABILITATION CENTER

	CLINICS	
Dental & Oral Health	Alternative Medicine	Hand & Foot Health
Hair Health & Transplant	Physical Therapy & Rehabilitation	Eye Health Clinic
Aesthetic Clinic	Obesity Clinic	Spa & Wellness
Women's & Men's Health	Diagnostics and Check-up	

	HEALTH PROGRAMMES	
Esthetic & Beauty	Health Optimization	Therapy & Rehabilitation
Oncology Check-up Programme	Thalassotherapy	Detox

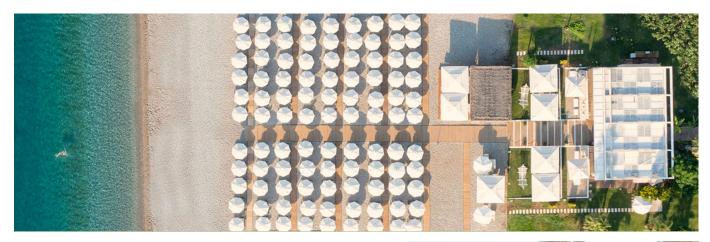
POOLS



Description	Heating	Location	Fresh Water	Depth	Size
Outdoor Pool (Heated in winter)	✓	Outdoor	✓	1.40 cm	701 sqm
Kiddie Pool		Outdoor	✓	35 cm	153 sqm

^{*} It is required to enter the pool with suitable swimming apparel.

BEACH SERVICES



There is direct Access by elevator to our beach located on the unique Konyaaltı beach.

Private transfer to Aruna Beach

Towels, umbrellas and sunbed services are provided on the beach for the comfort of our guests.

There are changing rooms and WC on our beach.

Food and beverage service is provided. (All inclusive)



ENTERTAINMENT

Entertainment Info

Tropic Stage

Rixos Downtown Antalya is a great place to relax with your friends and family.

Outdoor activities, soft entertainment programs and DJ parties.





Events

Daily Activities

Bike Tour

Live Music

Piano Performance Open Air Dj Parties

ACTIVITIES







	DAILY ACTIVITIES	
DJ performances	Bicycle tour	Fitness
Piano recital at Lobby bar	Bird Scooter Rental	Volleyball
Basketball	Football	Boccia
Tennis (lighting and equipment are for a charge)	Dart	

EXCLUSIVE SPORTS CLUB DAILY SPORTS ACTIVITIES				
Morning gymnastics	Pilates	Yoga		
HIIT cardio	Tabata	Crossfit		
Aqua GYM	Aqua Dumblle			

RIXY KIDS CLUB

Working hours: 10:00 - 22:00

Age Groups:

0 – 3 Years: Happy Babies 4 – 7 Years: Groovy Kids 8 – 12 Years: Indigo Kids

With the Rixy Kids Club playground, your children will have fun with nature and discover their talents.

Our babysitting service is available for 0-3 years old and paid.



Drawing courses





Activity on hand washing and care Chair snapping game Necklace and bracelet making Pre-activity disinfection Mini disco Memory games Painting activity Interactive children's shows on the Rixy Stage Board games Dance activity Handcrafts Card games

Football

CONFERENCES & EVENTS





Hall Name	Total (sqm)	Height	Banquet	Theater Layout	Board	Class Layout	Cocktail Layout	U Layout
Ballroom & Foyer	731	3.60 m	210	240	-	160	350	-
Ballroom A	193	3.60 m	51	60	24	39	88	20
Ballroom B	100	3.60 m	20	20	6	18	25	10
Ballroom C	188	3.60 m	51	60	24	39	88	20
Ballroom A-B	293	3.60 m	78	100	-	68	113	28
Ballroom B-C	288	3.60 m	78	100	-	68	200	28
Ballroom A-B-C	481	3.60 m	112	161	-	130	150	44
Foyer	251	3.60 m	-	-	8	-	-	-

THE LAND OF LEGENDS THEME PARK





Rixos Hotels guests could get an entrance and transfer to The Land of Legends Theme Park as a gift. It is not valid on check-in and check-out days. For detailed information and service reservation, please contact the Guest Relations.





THE LAND OF LEGENDS SHOPPING AVENUE

15 June – 15 September extra evening transfer services.

Min. 3 times evening transfer privileges in a week to The Land of Legends Shopping Avenue for open air shopping and unique Musical Boat Parade Shows.









OUR NOVELTIES

TURUNÇ MEDITERRANEAN DINING VENUE





OUR NOVELTIES

TERRACE MEAT A LA CARTE





UAI-PREMIUM CONCEPT INNOVATIONS

Turn Down Privilege	All our suites guests will feel special every moment of their holiday.
Beverage Concept	Extended import beverage options of all products and brands
A La Carte Restaurants	Min. 4 nights stay, 1 free a la carte
Patisserie	New opened patisserie serve delicious baked product

NOTES

According to hotel's concept guest could get the room after 14:00, check-out procedure is before 12:00. According to availability of rooms guest could use payable service of early check-in (05:00-09:00). If check-in is made until 05:00, then payment will be made for a full day. Service of early check-in and late check-out can be provided due to availability of the rooms with extra charge, which is stated by the hotel.

Our beach and pools work according to weather conditions and commitment.

In accordance with the legislation number 4207 smoking (cigarettes and hookah) is prohibited in indoor areas.

All drinks served are those allowed to be imported by the Customs Directorate.

The hours and service places of the outdoor units (restaurant-bar) and entertainment programs may vary depending on the weather conditions, or may be canceled.

The introduction letter must be approved by the hotel management before the hotel information is printed anywhere (catalog, magazine, advertisement, etc.). The responsibility for any written document information submitted without approval rests with the distribution institution. The facility is not responsible for any errors that may arise due to this circumstance.

Pets are not allowed.

Due to food safety and hygiene rules, food and drinks are not taken out of our restaurants. Due to food safety and hygiene rules, food and drinks are not taken into the hotel from outside.

Our facility has been awarded ISO22000: 2005-ISO14001-9001 certificates by the Bureau Veritas certification body. Furthermore, our facility has the White Flag Food Safety award.

Hotel management is authorized to make changes in the facility information, cancellations and venue changes within the time frame covering its importance.

Rixos Hotels reserves the right to make changes to the concept without informing third parties and / or institutions in advance.

